Humboldt State University

Digital Commons @ Humboldt State University

Library Publications

2009

Annual Report, 2009-2010

Humboldt State University Library

Follow this and additional works at: https://digitalcommons.humboldt.edu/library_pub

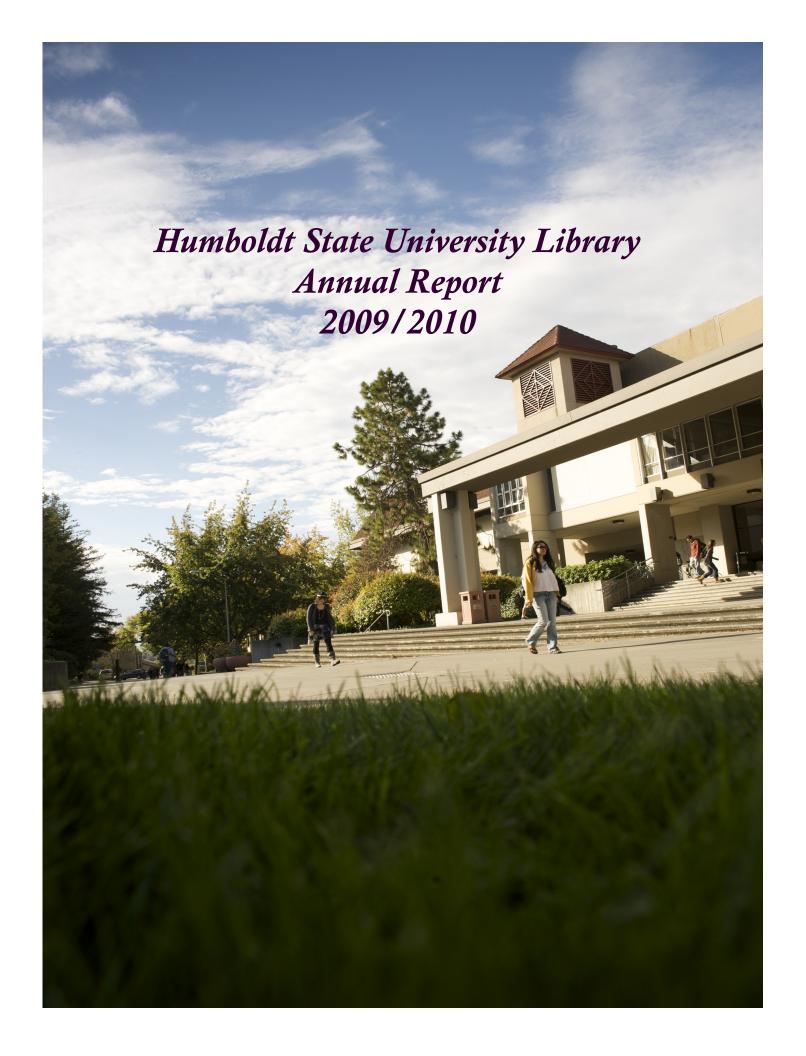


Part of the Library and Information Science Commons

Recommended Citation

Humboldt State University Library, "Annual Report, 2009-2010" (2009). Library Publications. 2. https://digitalcommons.humboldt.edu/library_pub/2

This Annual Report is brought to you for free and open access by Digital Commons @ Humboldt State University. It has been accepted for inclusion in Library Publications by an authorized administrator of Digital Commons @ Humboldt State University. For more information, please contact kyle.morgan@humboldt.edu.



Moving Forward
in the
New
Information
World

Table of Contents

From the Desk of the Dean	2
2009/2010 By the Numbers	3
What Information Resources are HSU Library Patrons Using?	4
Which Format are HSU Library Patrons Using: Print or Electronic?	5
The Online Library	6
Reaching Out to the Community	7
Collections	8
Library Instruction and Info Literacy	8
The Library as Place	9
For the Future	10
HSU Student	11

From the Desk of the Dean



The Library is a busy place these days. Students are visiting the building in growing numbers, as reflected by our burgeoning gate count. Students are also using our expanding array of online resources at an ever-increasing rate. (Check out the statistics on the following pages for more information.)

While we continue to offer traditional services and collections that are common to all libraries, new resources are available in the HSU Library which are not so common. Recent examples include the popular Library Café, our increasing support for mobile devices, and group study rooms which are now equipped with large screen TVs for utilizing multi-media presentations (sorry, no cable!).

I invite you to spend a few moments perusing this report, which includes highlights from 2009/2010. Once you are done reading the report, I further invite you to explore the Library and learn firsthand about the wealth of resources we have to offer and the great staff who are available to assist you.

I look forward to seeing you in the Library this year and welcome your suggestions as to how we might serve you better.

Wayne Perryman, Dean HSU Library

2009/2010 By the Numbers

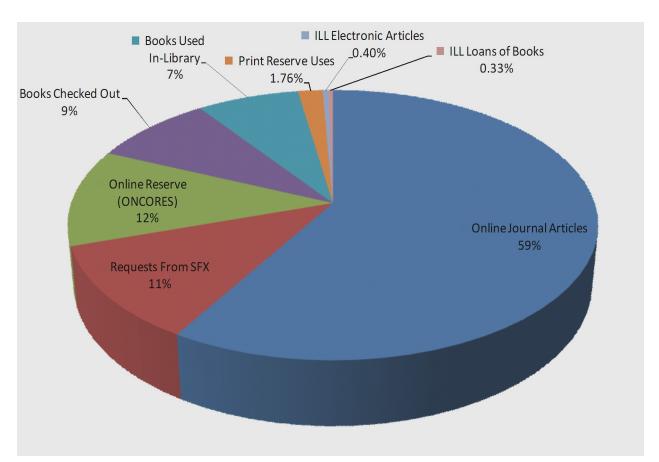
32,085,507	Hits to the Library web site
961,536	Hits to the Library's Research Roadmap web site
852,830	Hits to the <u>Library Homepage</u>
667,467	Visitors to the Library
645,129	Full-text journal and newspaper articles viewed online
311,624	Hits to the HSU Library Catalog
146,667	Books checked out or used in the Library
123,763	Course reserve readings accessed through ONCORES or Print Reserves
117,455	Hits to <u>Databases</u> available through the Library
79,315	Searches of the <u>Humboldt Room Photograph</u> <u>Collections</u>
52,800	E-books available through the HSU Library Catalog
45,969	Unique e-journals and e-newspapers available through the Library's Journal & Newspaper Finder
7,548	Questions answered by librarians at the Reference Desks, on the phone, by chat, or via e-mail
6,697	Articles and books borrowed from other libraries for HSU students and faculty
2,804	Public service transactions in the Library during a "typical week" in October
2,175	Students who received direct in-class instruction from librarians



"HSU offers fantastic librarians and other personnel [who] really help the students search, locate, and obtain useful information otherwise overlooked."

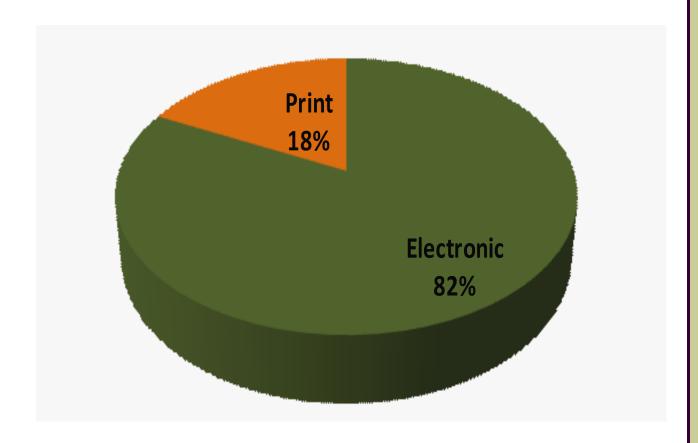


What Information Resources are HSU Library Patrons Using?



Type of Resource	Number of Transactions
Online Journal Articles	540,025
Online Resources via SFX (Cross-Linking Server)	105,104
Online Course Reserve System (ONCORES)	107,553
Books Checked Out	79,426
Books Used In-Library	67,241
Print Reserve Uses	16,210
Interlibrary Loan (ILL) Electronic Articles	3,694
Interlibrary Loan (ILL) Loans of Books	3,003
Total Information Transactions	922,256

Which Format are HSU Library Patrons Using: Print or Electronic?



Type of User (Head Count)	
Students	7,612
Faculty	508
Total Primary Users	8,120
Total Information Transactions	922,256
Average Number of Information Transactions per User	113.6



"We have a great Library, and I use it often for my history research papers. It's an invaluable resource for people in my major."

The Online Library

The Library provides access to numerous online resources and services which are available 24/7 via the world wide web. As the statistics on the previous pages indicate, the University community has clearly been taking advantage of those resources.

Support for Mobile Computing. Recognizing that many students and faculty are increasingly using handheld devices such as smart phones and cell phones, Library personnel have been working to optimize library resources to work in that environment. The Library now offers mobile versions of the HSU Library Catalog and Article QuickSearch, and provides links to the mobile versions of 19 heavily used databases. For more information about these developments, check out the Library's mobile services web page, or click on the cell phone icon on the homepage.

Social Networking. In a continuing effort to reach out to the campus community, the Library is now using the social networking applications <u>Facebook</u>, Twitter, and YouTube to share information about HSU Library resources and services.

Additional Functionality. The Library activated an article recommender service within its database offerings. During the course of conducting a search, this service will recommend additional readings similar to the article being viewed, based upon the usage patterns of other database users.



Reaching Out to the Community

The Library participated in and/or hosted <u>numerous public events</u>, programs, and exhibits, including:

Book of the Year: <u>Three Cups of Tea</u>, an exhibit featuring the work of Greg Mortenson, September-October 2009.

Library Café and Learning Commons Open House reception, September 30, 2009.

Exhibit recognizing <u>Banned Books Week</u>, "an annual event celebrating the freedom to read and the importance of the First Amendment," September 22-October 12, 2009.

National Geographic & Redwoods 1899-2009, an exhibit acknowledging the Redwood Summit held on the HSU campus on October 3 and the cover story published in the October 2009 issue of *National Geographic*, September 22-October 12, 2009.

Reception to celebrate the unveiling of the <u>Bruno Groth Virtual Art Gallery</u>, which was created by Library staff working in conjunction with the Groth family, October 16, 2009.

The Crying Tree: Conversations about Transformative Forgiveness with Naseem Rakha, presented in conjunction with the Campus Dialogue on Race, November 6, 2009.

<u>Tim'm West</u> Poetry Reading, featuring readings by the author, March 5, 2010.

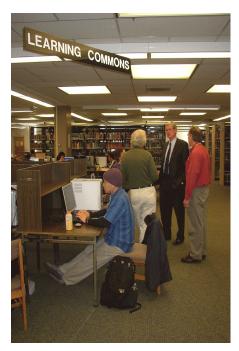
<u>Ted Simon</u> Presents, a conversation with the author of *Jupiter's Travels*, April 9, 2010.

Multicultural Poetry Reading, featuring the work of five poets, April 30, 2010.

Exhibit and book signing by Katy Tahja, author of *Humboldt State University*, a photographic history based upon the Library's Humboldt Room archival collections, May 14, 2010.

And many more...





"I enjoyed the National Geographic Redwoods exhibit. It brought to light issues that this community feels strongly about."



Collections

As in years past, the Library expanded its collections to better serve the needs of the campus community. This year, for example, records for another 9,438 e-books, 2,292 print books, and 632 videos were added to the HSU Library Catalog.

The Library increased its government documents holdings as well. Another 7,952 e-resources and 5,539 print resources were added to the United States federal documents collection, and 574 print resources were added to the State of California collection.

In the area of special collections, the Library's Humboldt Room personnel made significant progress in the processing of the Peter Palmquist, Tim McKay, Rudi Becking, and HSU Public Affairs collections. All of these collections hold particular scholarly interest for researchers interested in the cultural history of the local area as well as the University.



"The Humboldt Room [located on the third floor of the Library] is one of the most valuable resources on campus."



Library Instruction and Information Literacy

The Library's instructional resources were heavily used this year. Students and faculty took advantage of new online tutorials, quizzes, and other locally developed materials in greater numbers than ever before, with close to one million hits to the Research Roadmap web site.

In addition, Humboldt State librarians provided direct, in-class instruction to 2,175 students, reaching approximately 29% of the HSU student body.

The Library conducted a campus-wide Information Literacy environmental scan this year. As part of that scan, individual interviews were conducted with the chairs of 26 academic departments during the fall semester. During the spring semester, a Student Research Success Survey was conducted which received responses from 328 students. The information gathered during these interviews and the student survey will help the Library refine its instructional program to better serve the needs of the campus community.

The Library as Place

The Library facility was very heavily used this year, with more than 667,000 visitors coming through the doors. This represents an increase of 18% over the number of users who entered the building last year (which was also a banner year, by the way). There are several reasons for this increase, not the least of which was the opening of the long-awaited Library Café in September 2009. The café quickly proved to be a popular gathering spot for students seeking a respite from their studies, a quick beverage or snack, or a casual place to convene a study group or meet friends.



Gathering of crowd in the Library Lobby for the Sculpture Walk Tour

The Library's Used Bookshop provides an outlet for the Library to dispose of books and other library materials that are not needed for the Library collections. These offerings are for sale to the campus and local communities at very reasonable prices.

Another reason that people visit the Library is to enjoy the artwork that is on display throughout the building. Information about the various works of art in the Library can be found on the Art Inside the HSU Library web page. Be sure to check out the Bruno Groth Virtual Art Gallery site, which was created by Library staff working closely with the Groth family. In addition to the standing works of art, each spring the Library becomes the temporary repository for many works of student art as part of the annual Sculpture Walk.

This year the Library also had the pleasure of welcoming a bevy of new occupants in the lower level of the building. These units, which collectively provide core academic support for University students, include the Learning Center, Veterans Enrollment and Transition Services, the Writing Center, the Testing Center, and the Students with Disabilities Resource Center.



"My HSU library research experience has always been very good and the staff has ALWAYS been courteous and willing to help me."



Humboldt State University Library

The Library Humboldt State University One Harpst Street Arcata, California 95521

Phone: (707) 826-3431
Fax: (707) 826-3440
Contact information:
http://library.humboldt.edu/contacts.html

Visit us on the Web! http://library.humboldt.edu/



For the Future

For 2010/2011 and beyond, Library personnel will continue to pursue initiatives that will improve the student learning experience and support the instructional mission of the University, by collaborating with and listening to the campus community, and by assessing Library programs, collections, and services. The Library will likewise continue to offer innovative new tools to better serve the University and extend access to online information resources, while building upon those traditional collections and services that are still needed by Library users. Finally, the Library will strive to make the facility as welcoming, comfortable, and functional as possible, recognizing the diverse needs of the University.



HSU Student Testimonials*



"The Library has been absolutely crucial for my academic success for the past several semesters!! I could not have done it without the librarian's help."

"The librarians are extremely helpful and with the wealth of information out there it is good to know where I can turn for scholarly advice."



"I found the Library to be very useful this year as I used its resources for multiple research projects."

"I love all of the options this Library makes available for us. The article search is sooo helpful and the availability of the journals awesome. I really feel like I am getting a great service from this Library. Thank you!"

"I believe that the library staff is extremely helpful and generally knows the answers to all of my questions. I use the library frequently to study and research projects."

"I have done multiple research papers and every time we had to talk to a librarian who taught us how to use the databases. This Library is awesome."



*The comments quoted throughout this report are from a student survey which the Library conducted during the Spring 2010 semester.

